




Important Information About Your Tennessee Way2Go Card® Debit MasterCard®



www.GoProgram.com

This is your new Tennessee Electronic Access Card. DHS payments will start being deposited on this card.

- You are allowed unlimited ATM cash withdrawals for no fee at MoneyPass® ATMs.
- You are allowed two (2) Out-of-Network ATM cash withdrawals for no fee on transactions not conducted at MoneyPass ATMs. Each additional Out-of-Network ATM withdrawal will be assessed a \$0.35 fee. Fee-free transactions earned expire at the end of each calendar month if not used.
- Look for this logo at ATM locations: 
- To find a MoneyPass ATM near you, go to www.MoneyPass.com and search in the “Find an ATM near you” section on the home page.
- Please refer to your Terms of Use for a complete listing of cardholder fees.

Continue using your Chase TAP Visa® Card until all your funds are used.

CHIP TECHNOLOGY MAKES AN ALREADY SECURE CARD EVEN SAFER.

We're pleased to introduce the added security of chip technology to your new Tennessee Way2Go Card® Debit MasterCard® card. Chip cards have a microchip embedded in the card that provides increased protection against fraud.

CHIP CARDS ARE EASY TO USE.

Your new Tennessee Way2Go Card® Debit MasterCard® card has chip and magnetic stripe technology. That means, regardless of what type of terminal a merchant has, you'll be able to use your card anywhere Debit MasterCard is accepted.

- » At retailers with chip-enabled terminals: Insert your card and follow the prompts on the terminal.
- » At retailers without chip terminals: Swipe your card and proceed as you normally would.
- » Over the phone or online. Provide your card information the way you always have when you're ready to make a purchase.

HOW DO I USE MY CHIP CARD AT A CHIP-ENABLED TERMINAL?



STEP 1
Insert your card “chip first” into the chip-enabled terminal. With chip transactions, your card remains in the terminal throughout your transaction.




STEP 2
Follow the prompts on the terminal and wait for the transaction to be processed. You may be required to enter your PIN or sign to complete the transaction.



STEP 3
Remove your card after the transaction is completed and you are prompted to do so by the payment terminal.

Way2Go Card®

Payment Solutions
Provided by Xerox 

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