

# Tennessee

## Way2Go Card® Debit MasterCard



www.GoProgram.com

## Do Not Throw This Card Away!

### Important Card Safety Tips

- ✓ Keep your Personal Identification Number (PIN) a secret. Choose a number that is not easily guessed. Never write it down anywhere, or give it to anyone. We will never call or text you asking for the PIN.
- ✓ Have your Card out and ready to use as you approach the ATM. If you observe suspicious persons or circumstances, it may be safer to go to an alternate ATM location.
- ✓ If the ATM ever appears to have been damaged or tampered with, do not insert your Card.

### Convenient Cash Access



Ask for cash back with your purchase at your favorite merchant location.



Make cash withdrawals for no fee at MasterCard® Member Bank or Credit Union teller windows.

### Customer Service & Card Activation



**For Card Balance, Transaction History, and more:**

Use the Way2Go Card mobile app, **GoProgram.com** or call **1-855-462-5888**, 24 hours everyday!



International Calls: 1-866-569-4494

## Way2Go Card®

Payment Solutions  
Provided by Xerox

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### Activate Your New Card Immediately



Use the Way2Go Card® mobile app, **GoProgram.com** or call **1-855-462-5888** to activate your Card, create your PIN or get your available balance.



Start using your Card immediately anywhere MasterCard® is accepted, including online and for bill payments!

### Maximize Your Funds



#### Shopping Flexibility and Power:

Use your Tennessee Way2Go Card® Debit MasterCard® at retailers where MasterCard® is accepted.



#### Get Cash Back with Purchases:

Ask for cash back at your favorite U.S. retailer locations.



#### Gas Stations:

It's easy to buy fuel. Simply pay at the pump, or prepay with your Card inside the store.



#### Online Shopping:

Shop with your favorite online retailer anytime, anywhere.



#### Pay Your Bills:

Visit your biller's website to pay your bill with your Card.



#### Dining:

Use your Card at your favorite restaurants and cafes.



#### Deposit Notification by Phone or Email:

Register your mobile phone to receive notifications and alerts using the Way2Go Card app, **GoProgram.com** or call **1-855-462-5888**.

### Fee Schedule

*This fee schedule lists the fees that will be withdrawn from your Card account balance, except where prohibited by law.*

Description	Cost/Fee
Online Access to Card Account Information – Via <b>www.GoProgram.com</b>	No Fee
Point-of-Sale (POS) purchase transactions and Online Purchases – PIN or Signature	No Fee
Cardholder Alerts & Deposit Notifications** – Email, Phone or Text Message	No Fee
Teller-assisted Cash Withdrawals	No Fee at any MasterCard Member Bank or Credit Union teller windows located in the U.S.
Funds Transfer (to a U.S. bank account owned by you) – Via Interactive Voice Response (IVR) or Web Portal	No Fee
ATM Withdrawals (In-Network)	No Fee at MoneyPass locations
ATM Withdrawals (Out-Of-Network)*	<ul style="list-style-type: none"><li>• Two (2) for no fee per month</li><li>• \$0.35 for each additional ATM withdrawal</li></ul>
ATM Balance Inquiry	\$0.50 for each balance inquiry
Card Replacement	<ul style="list-style-type: none"><li>• \$5.00 for each request</li><li>• Standard Delivery (7 to 10 calendar days)</li></ul>
Expedited Card Delivery Fee	Expedited Delivery (2 to 5 calendar days); \$10.00 per request
Calls to GO Program Live or Automated Customer Service	<ul style="list-style-type: none"><li>• Four (4) calls for no fee per month</li><li>• \$0.25 for each additional call</li><li>• No fee calls expire each month</li></ul>
International Transaction Fee	3% of transaction amount for each ATM cash withdrawal, purchase transaction, or teller-assisted cash withdrawal conducted outside of the U.S.

\*ATM owners may charge an additional fee called a "surcharge" or "convenience fee". Read the screen message carefully for information related to surcharges before you press "Enter." You will have the option to cancel the transaction and go to another ATM.

\*\* You are responsible for all charges and fees imposed by your mobile carrier or internet service providers. Note: "Fee-Free" transactions earned expire at the end of each calendar month if not used