



IMPORTANT INFORMATION REGARDING THE SC ePAY Debit Card Program

The **SC ePAY Debit Card** is a new way to receive your support payments. You can conduct cash withdrawals at MasterCard Member Banks or Credit Union teller windows and Automated Teller Machines (ATMs). Start using your card anywhere MasterCard is accepted, including online and for bill payments.

Benefits of the SC ePAY Debit Card

- No waiting for checks to arrive in the mail
- No worries about getting your check cashed
- Safe, fast and convenient
- Customer Service toll free number to answer questions and obtain your balance

To Make Purchases

- Simply present your card when paying
- The money is automatically deducted from your Card account
- You may also ask for "cash back" with your purchase at many merchant locations

To Get Cash at an ATM or Bank Teller

- You are allowed two (2) ATM cash withdrawals for no fee per month at MoneyPass® ATMs. A \$1.50 fee will be assessed for each additional ATM withdrawal. Out-of-Network ATM withdrawals will also assess \$1.50 fee for withdrawals not conducted at MoneyPass ATMs.
- "Fee-Free" transactions earned expire at the end of each calendar month if not used.

ATM Balance Inquiries

- No fee for ATM Balance Inquiry

ATM Surcharges

- ATM owners may charge an additional fee called "surcharge" or "convenience fee" to use their ATM
- You can avoid this fee by using MoneyPass ATMs
- Always read ATM messages carefully
- You may cancel the transaction if you wish to avoid the fee
- Look for the MoneyPass logo:



Spend Your Money at Your Convenience

You can use your SC ePAY Debit Card at retail locations worldwide, anywhere MasterCard® debit cards are accepted. Your card is safer and more convenient than using cash or checks.

Use your card at:

- Banks and ATMs for cash
- Grocery stores
- Doctors' offices
- Clothing, department, and discount stores
- Office and school supply stores
- Retailers for cash back with purchase
- Restaurants
- Drug stores and pharmacies
- Wherever MasterCard® debit cards are accepted

Visit our website for balance information
www.GoProgram.com

Retail Locations:

- Transactions at Point-of-Sale (POS) No Fee
Locations - PIN or Signature

Teller-assisted Transactions:

- Bank Teller No Fee

Bank ATMs Cash Withdrawals:

- ATM withdrawals (In-Network) Two (2) ATM withdrawals for no fee per month at MoneyPass ATMs. \$1.50 for each additional ATM withdrawal.
- ATM withdrawals (Out-of Network) \$1.50 for each ATM withdrawal not conducted at MoneyPass ATMs.

Other Fees:

- ATM Balance Inquiry No Fee
- International ATM Withdrawal Fee \$1.50 for each international ATM transaction, plus 3% of the transaction amount.
- Card Replacement One (1) for no fee every 12 month period, \$4.00 for each additional Card.
- Expedited Card Delivery \$15.00 each replacement.
- Automated Customer Service Three (3) calls for no fee per month, \$0.50 for each additional call.

How to Avoid Fees

- Free cash withdrawals at any MasterCard® Member Bank or Credit Union teller windows
- Use your fee-free cash withdrawals at MoneyPass ATMs
- Review your balance online by accessing the website at www.GoProgram.com

Customer Service

- Web access to your Card account balance and transaction history
- A toll-free number for questions: 1-855-270-4445
- Report a lost or stolen card
- Request information about your account or dispute a transaction posted to your account
- Request a printed monthly statement

This Card CANNOT be used at the following locations

- **any** liquor store or retail establishment that mainly sells liquor;
- **any** casino, gambling casino or gaming establishment; or
- **any** retail establishment which provides adult-oriented entertainment in which performers disrobe or perform in an unclothed state.

Using your Card at these locations are subject to South Carolina penalties. This includes Automated Teller Machine (ATM) withdrawals and Point-of-Sale (POS) purchase transactions.

Your card can be used wherever you see the following brand mark:



MasterCard® and the MasterCard® brand mark are registered trademarks of MasterCard International Incorporated.