





www.GoProgram.com

# **Activate Your New Card Immediately**



Use the Way2Go Card® mobile app, **GoProgram.com** or call **1-888-929-2460** to activate your Card, create your PIN and get your available balance.



Start using your Card immediately anywhere MasterCard® is accepted, including online and for bill payments!

# **Do Not Throw This Card Away!**

### **Important Card Safety Tips**

- Keep your Personal Identification Number (PIN) a secret. Choose a number that is not easily guessed. Never write it down anywhere, or give it to anyone. We will never call or text you asking for the PIN.
- ✓ Have your Card out and ready to use as you approach the ATM. If you observe suspicious persons or circumstances, it may be safer to go to an alternate ATM location.
- If the ATM ever appears to have been damaged or tampered with, do not insert your Card.

Fee S	chedule				
This fee schedule lists the fees that will be withdrawn from your Card account balance, except where prohibited by law.					
Description	Cost/Fee				
Online Access to Card Account Information  – Via www.GoProgram.com	No Fee				
Cardholder Alerts & Deposit Notifications**  – Email, Phone or Text Message	No Fee				
Point-of-Sale (POS) purchase transactions and Online Purchases – PIN or Signature	No Fee				
Teller-assisted Transactions	No Fee for cash withdrawals at MasterCard Member Bank or Credit union teller windows				
ATM Balance Inquiry	\$0.50 for each balance inquiry				
ATM Withdrawals (In-Network)	Two (2) ATM withdrawals for no fee per month at MoneyPass ATMs  \$1.35 for each additional ATM withdrawal				
ATM Withdrawals (Out-Of-Network)*	\$1.35 for each ATM withdrawal not conducted at MoneyPass ATMs				
Bill Pay via www.GoProgram.com	\$0.75 for each payment				
Card Replacement	One (1) for no fee per year     \$4.00 for each additional replacement Card     Standard Delivery (7 to 10 calendar days)     Expedited Delivery (2 to 5 calendar days); \$14.00     Expedited Card Delivery Fee also applies				
Calls to GO Program Live or Automated Customer Service	Five (5) calls for no fee per month  \$0.50 for each additional call  No fee calls expire each month				
International ATM Withdrawal Fee*	\$1.35 for each international ATM transaction     International Transaction Fee also applies				
International Transaction Fee	3% of transaction amount for each ATM cash withdrawal, purchase transaction, or teller-assisted cash withdrawal conducted outside of the U.S.				
Instant Mobile Balance Text Alert**	\$0.10 each text alert				
Funds Transfer (to a U.S. bank account owned by you) – Via Interactive Voice Response (IVR) or Web Portal	\$1.75 per funds transfer request     No charge for recurring transfers				

<sup>\*</sup> ATM owners may charge an additional fee called a "surcharge" or "convenience fee". Read the screen message carefully for information related to surcharges before you press "Enter." You will have the option to cancel the temperation and not no mother ATM.

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\*\* You are responsible for all charges and fees imposed by your mobile carrier or internet service providers.

Note: "Fee-Free" transactions earned expire at the end of each calendar month if not used.

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## **Maximize Your Funds**



#### **Get Cash Back with Purchases:**

Ask for cash back at many retail locations and avoid cash access fees.



### **Everyday Shopping:**

Your Way2Go Card is welcome everywhere MasterCard cards are accepted.



#### **Gas Stations:**

It's easy to buy fuel. Simply pay at the pump, or prepay with your Card inside the store.



#### **Online Shopping:**

Shop with your favorite online retailer anytime, anywhere.



#### Dinina:

Use your Card at your favorite restaurants and cafes.



#### Pay Your Bills:

Visit your biller's website to pay your bill with your Card.



### **Deposit Notification by Phone or Email:**

Register your mobile phone to receive notifications and alerts using the Way2Go Card app, **GoProgram.com** or call **1-888-929-2460**.

### **Convenient Cash Access**



Ask for cash back with your purchase at your favorite merchant location.



Make cash withdrawals for no fee at MasterCard® Member Bank or Credit Union teller windows.

## **Customer Service & Card Activation**



For Card Balance, Transaction History, and more: Use the Way2Go Card mobile app, GoProgram.com

or call 1-888-929-2460, 24 hours everday!



International Calls: 210-334-6616



Payment Solutions
Provided by Xerox



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